

**End Semester Examinations - 2015-16 Even Semester - May 2016**

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**14CS2017 Enterprise Resource Planning**

**Set B**

**Time : 3 hrs**  
**Total Marks: 100**

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1. Pen down the Risks and benefits of an ERP system. (20)  
**OR**
  2. Explain the process of Data Mining and Data Warehousing. (20)
  3. Discuss the Customer relationship management process in ERP. (20)  
**OR**
  4. Give the detailed process involved in HR module? (20)
  5. Elucidate the life cycle of ERP. (20)  
**OR**
  6. Explain the steps involved in package selection of ERP implementation? (20)
  7. Who are consultants and employees in ERP system? (20)  
**OR**
  8. Discuss the process of operation and maintenance of ERP system? (20)
  9. How Internet and WWW helps in ERP? (20)
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**Wishing you All the Best**

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